

# Quantivate GRC Solutions for the Insurance Industry



Improve the performance of risk, audit, and compliance management with an integrated GRC solution.

## Strengthen Compliance, Mitigate Risks, and Streamline Processes.

Regulatory requirements for the Insurance industry are on the rise from both state and federal agencies. In addition to the increasing regulations, customers and clients are requiring more service, while management and investors are requiring greater ROI from software, services, and systems to show greater profitability. These regulations and pressures are compelling insurance companies to streamline their processes.

## The Quantivate GRC Software Solution

With the Quantivate GRC Suite for the insurance industry, organizations can easily integrate distinct yet interdependent disciplines such as business continuity, third party risk management, information and IT security, audit management, regulatory compliance, and enterprise risk management.

Quantivate's true SaaS platform is designed to allow seamless data integration between the various Quantivate GRC modules. Its flexible design allows the solution to scale to the needs of your organization and establish comprehensive Governance, Risk, and Compliance programs across the enterprise.

With Quantivate GRC solutions, insurers can document, track, and manage all GRC initiatives at all levels of the organization. Quantivate's GRC software solution for the retail industry allows retailers to focus on:

- Identifying and mitigating risks including enterprise, IT, compliance, and third party risks.
- Gaining better visibility into third-party management and compliance programs such as CSR, environmental sustainability, and product safety.
- Remaining compliant with regulations such as FDIC, FFIEC, PCI DSS, CFPB, or SOX.
- Securing IT risks and customer information.
- Managing the Audit process.
- Remaining active and profitable in the event of a disaster.

## GRC MODULES

Business Continuity

Vendor Management

Enterprise Risk Management

IT Risk Management

Internal Audit Management

Regulatory Compliance Management

Complaint Management



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## Vendor Management

Regulators are increasing their focus on third party risks. These regulators want Credit Unions to identify vendor risks, verify vendors you do business with are compliant, and monitor any changes that can create new risks. The Quantivate Vendor Risk Management solution helps Credit Unions meet these critical requirements.

- Centralized file library for third party data and contract management
- Risk management and due diligence
- Easy to use dashboard interface
- Comprehensive and customizable reporting
- Dynamic Workflow Engine
- Notifications

## IT Risk Management

Quantivate IT Risk Management is a comprehensive solution to streamline your IT risk management processes, efficiently manage IT risks, meet regulatory requirements, and align with business needs.

- Create, measure, monitor, and manage IT programs based on leading control frameworks.
- Build a risk profile of the IT landscape.

## Internal Audit Management

Provides end-to-end functionality for managing the internal audit process and audit management throughout the audit life cycle.

- Centralized digital library of all audit plans, work papers, findings, reports, and follow-up
- Graphical dashboard interface of audit activities, statuses, and results
- Audit task management and scheduling
- Risk Assessment
- Creating, managing and analyzing customizable online questionnaires
- Auditor/resource skillset database
- Resource planning and tracking (Hours & Costs)
- Extensive customizable reporting
- Notifications

## Enterprise Risk Management

Analyze risks and opportunities for better alignment with strategic plans. Define strategic objectives and track performance through KPIs, and monitor potential hazards through KRIs.

- Risk heat maps
- Risk and control assessments
- Automated alerts
- Risk analytics
- Key performance indicators (KPIs)
- Key risk indicators (KRIs)
- What-if Scenario analysis

## Regulatory Compliance Management

Monitor pertinent regulations and other requirements, organize documentation, run risk assessments, and demonstrate proof of compliance through robust reporting.

- Manage standards and regulations.
- Perform a Risk Assessment on regulatory changes to identify gaps in compliance and determine the priority of implementation.
- Create compliance task management and automated workflows.
- Map and apply all regulatory requirements to applicable policies, controls, and processes.
- Provide Compliance and Risk reporting for all levels.
- Review the impact to the organization of compliance changes.
- Regulatory Compliance Alerts and Updates automatically uploaded for changes and efficient management of compliance efforts.

## Business Continuity and Disaster Recovery

Understand your organization, develop implementable plans, keep your plans up-to-date, and increases the availability of critical operations across the enterprise. .

- Business Impact Analysis (BIA)
- Risk Assessment (Threat and Vulnerability Analysis)
- Strategies and Solutions Development
- Plan Development
- Plan Maintenance
- Exercises/Tests
- Emergency Notification (SMS, Email, Voice Broadcast)
- Incident Management

## Complaint Management

Streamline your customer complaint management process and ensure compliance with regulatory requirements.

- Executive Reporting and Dashboards
- Built-in Analytics
- Automatic Escalations
- Response Templates
- Alerts and Notifications
- GRC Integration
- Flexible User and Group Permissions
- Dynamic Workflow Engine